



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants : Philip KORTUM et al.

Group Art Unit : 2645

Appl. No. : 10/058,785

Examiner : M. CHOW

Filed : January 30, 2002

Confirmation No. : 4132

For : SEQUENTIAL PRESENTATION OF LONG INSTRUCTIONS IN
AN INTERACTIVE VOICE RESPONSE SYSTEM

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents
U.S. Patent and Trademark Office
Customer Service Window, Mail Stop AMENDMENT
Randolph Building
401 Dulany Street
Alexandria, VA 22314

Sir :

In accordance with the duty of disclosure under 37 C.F.R. §1.56 and §§1.97-1.98, and supplemental to the Supplemental Information Disclosure Statements filed on April 29, 2005, April 19, 2005, March 8, 2005, December 27, 2004, October 4, 2004, September 15, 2004, April 23, 2004, and April 29, 2002, Applicants call to the Examiner's attention the following documents that were listed on a PTO-892 Form in an Office Action mailed on September 6, 2005, with respect to U.S. Patent Application No. 10/230,728, which was published as U.S. Patent Application Publication No. 2003/0156133, which was cited in the Information Disclosure Statement filed on September 15, 2004:

CHAUNCEY, W., Designing for Usability. Don't Forget the Power User.

Usability Interface – October 1997 [retrieved on 2005-08-05 indicated on the

PTO-892 Form]. Retrieved from the Internet: URL:

<http://www.stcsig.org/usability/newsletter/9710-power-user.html> ;

CORTES, L., Designing Graphical User Interface. [online] Clinical Information Engines, accepted for publication in Medical Computing Today, May 1997 [retrieved on 2005-08-05 indicated on the PTO-892 Form]. Retrieved from the Internet URL: <http://www.medicalcomputingtoday.com/0agui.html>; and

Vuori, Matti et al., Chapter 12. Developing of Future User Interfaces. Smart Machines and Systems 2010 Technology Programme 1997-2000.

Applicants further call the Examiner's attention to an Office Action mailed on August 10, 2005, with respect to U.S. Application No. 10/882,183, which published as U.S. Patent Application Publication No. 2004/0240635, which was cited in the Information Disclosure Statement filed on April 19, 2005. Applicants note that no newly cited documents were cited in the Office Action.

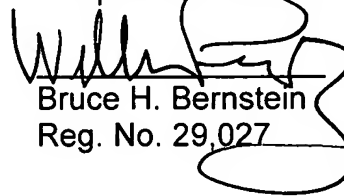
Applicants respectfully request that the Examiner consider the above material and cite the same. Copies of the above-noted newly cited documents are attached hereto and listed on the attached PTO-1449 Form. The Examiner is requested to initial the appropriate spaces on the attached Form and to return a copy of the completed Form to Applicants with the next official communication in the present application.

Further, Applicants note that since this Supplemental Information Disclosure Statement is being submitted subsequent to the issuance of an Office Action on the merits, Applicants have included herewith a check in the amount of \$180.00 to cover the fee set forth in 37 C.F.R. §1.17 (p). However, the

Commissioner is hereby authorized to charge payment of any necessary additional fees associated with this communication or credit any overpayment to Deposit Account No. 19-0089.

Should the Examiner have any questions, the Examiner is invited to contact the undersigned at the below-listed telephone number.

Respectfully Submitted,
Philip KORTUM et al.



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September 28, 2005
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